

Fleet and Industrial Supply Center Pearl Harbor



Number Forty-Five

Customer Service *Flash*



April – June 2001

Cut Off Dates for Procurement Actions

Deadlines for submission of activity recurring requirements and requisitions citing expiring FY 2001 funds were promulgated by Fleet and Industrial Supply Center, Pearl Harbor letter (SSIC 4200) serial number 200A/0033 dated 14 February 2001. These dates, categorized by dollar thresholds, were established to ensure timely completion of procurement actions for all customers prior to the fiscal year's end. For planning purposes, the processing time goal (PTG) for each category is also provided.

Action/Dollar Threshold	Cut Off Date	PTG
Up to \$2,500 (only if not eligible for Government Purchase Card)	10 Aug 2001	13 days or by 30 Sep 2001
\$2,500 to \$25,000	10 Aug 2001	13 days or by 30 Sep 2001
\$25,000 to \$100,000	16 Jul 2001	45 days
Exercise of Contract Options	5 Jul 2001	by 15 Sep 2001
New/Recurring Requirements \$100,000 to \$1,000,000	25 Apr 2001	150 days
New/Recurring Requirements \$1,000,000 and over (Open Market)	15 Feb 2001	150-260 days
GSA/UNICOR	10 Aug 2001	13 days or by 28 Sep 2001
Maintenance Renewals (up to \$100,000)	01 Jun 2001	by 27 Sep 2001
Delivery Orders (other than GSA)	17 Aug 2001	by 27 Sep 2001
Pager Renewal Requisition	17 Aug 2001	by 28 Sep 2001

For additional information, please contact one of the following contracting individuals:

LCDR Mark Henry	Code 200	473-7551	Any Issues/Guidance
Mr. Ron Dellinger	Code 201	473-7566	Any Issues/Guidance
Mr. Joseph Saunders	Code 201A	473-7509	\$25K ⇒ Unlimited
Ms. Laureen Okuhara	Code 201C	474-4100	\$2.5K ⇒ \$25K
Mr. Bill Hodges	Code 203	473-7552	Any Issues/Guidance
Ms. Sharon Gault	Code 203A	473-7562	\$25K ⇒ Unlimited
Ms. Josie Martinez	Code 203C	473-7577	\$2.5K ⇒ \$25K

5Q Advice Code Required on Certain Hazardous Material (HAZMAT) Requisitions



When requisitioning hazardous material or material with hazardous content, activities using a service designator or R or V, must use an advice code of 5Q. How do you know if you have to use the 5Q advice code? Check the special material content code (SMCC) for the item you are ordering. SMCCs of A, E, Y, 2, 3, 4, and 9 are not considered hazardous and do not require the 5Q advice code. All other SMCCs are considered hazardous and require the 5Q advice code.

FISC's computer system will automatically reject your requisition if you do not use the 5Q advice code when necessary. Where do you find the SMCC? One easily accessible source is your ship's hazardous material list (SHML). Only hazardous material listed on your SHML may be procured for afloat units, unless Commanding Officers personally approve and sign the requisitions for interim add items to the SHML. A SHML Feedback Report is required to be filed when requisitioning non-SHML listed items.

For more information about using the 5Q advice code, contact the Requisition Services Supervisor, Ms. Elsie Bernabe at 473-1310 or Elsie_D_Bernabe@pearl.fisc.navy.mil.

New Advanced Foods Available in Pearl Harbor

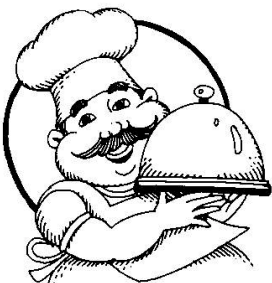
The below listed items are now available for order via the Subsistence Prime Vendor (SPV) catalog and are highly recommended by the Navy Food Management Team, Pearl Harbor. POC LT Billy Hashey at 473-3049 or william_c_hashey@pearl.fisc.navy.mil.

Utilizing preprepared food items such as these and others that are in the catalog, provide more time for your MS's to spend preparing other products that require more prep time. Additionally, being on board ship, requires flexibility in schedules. Utilizing preprepared foods allow you to overcome obstacles that might occur during general quarters, ship board drills and on days that you have stores loads etc. Another area that preprepared foods help in is consistency. On weekends and such when you don't have supervisors on board, preprepared foods allow for a consistent quality product to be served without a hitch.

ITEM NOMENCLATURE	NSN NUMBER
1. Fish, clams, casino, fzn 2 oz each	8905-01-E19-4937
2. Fish, clams, stuffed fzn 2 oz each	8905-01-E19-4938
Items 1 and 2 are bake and serve items and can be added to your current cycle menu when you are serving seafood or served separately for a Midrats menu or on the fast food serving line.	
3. Cheese spread, cajun seafood	8910-01-E19-5051
4. Cheese spread, salmon	8910-01-E19-5052
5. Cheese spread, seafood	8910-01-E19-5053
6. Cheese spread, veg/seafood	8910-01-E19-5054
7. Cheese spread, shrimp	8910-01-E19-5055
Items 3 through 7 come preprepared in a frozen state. They require defrosting only and are great for an addition to the salad bar, wardroom cruet trays, etc. This item can also be used for party platters, etc.	
8. Oven fried shrimp	8905-01-E19-5281
9. Fish scallops heat/serv baking	8905-01-E09-5283
10. Fish, catfish, brd, heat/serv	8905-01-E19-5286
Items 8 through 10 are RTC in the oven. They replace the traditional item which used to be deep fat fried. These items save a considerable amount of time in both the preparation and clean up phases of cooking and add another menu item that is not cooked in the deep fat fryer.	
11. Pizza dough fzn full sheet pan	8920-01-E19-5280
This item comes delivered to you frozen in the same shape and size as a full sheet pan. No longer will you have to use two half sheets of frozen dough to prepare one full pizza. This item saves on both clean up and time in preparation.	
12. Sandwich, calzone, pep, chz 8 oz.	8940-01-E19-5278
13. Sandwich calzone, supreme 8 oz.	8940-01-E19-5279
Items 12 and 13 come frozen RTC in the oven. This item is best served with a marinara sauce on the side and saves you in labor in preparation and clean up.	

ITEM NOMENCLATURE	NSN NUMBER
14. Fish, scallops, frying 6/6lb co	8905-01-E19-5282
15. Fish, catfish, rtc, ind	8905-01-E19-5284
16. Fish, catfish, cajun style, rtc	8905-01-E19-5285
Items 14 through 16 are for deep fat frying and the quality is second to none. A great addition to your seafood menus.	
17. Soup, beef minestrone fzn 4 lb	8935-01-E09-3600
18. Soup, crm of broccoli fzn 4 lb	8935-01-E09-1881
19. Soup, portabello mushroom fzn	8935-01-E19-5318
20. Soup btrnut squash/swt pot fzn 4 lb	8935-01-E19-5317
21. Soup rst tomato/artichoke fzn 4 lb	8935-01-E19-5316
22. Soup, crm of potato fzn 4 lb	8935-01-E19-5315
23. Soup chicken noodle fzn 4 lb	8935-01-E19-5314
24. Soup, smkd salmon chwdr fzn 4 lb	8935-01-E19-5319
25. Soup, rst tomato fzn 4 lb	8935-01-E19-5320
26. Soup, tomato bisque fzn 4 lb	8935-01-E19-5321
27. Soup, bean with bacon fzn, 4 lb	8935-01-E19-5597
28. Soup, beef noodle fzn 4 lb	8935-01-E19-5598
29. Soup, beef w veg & barley fzn 4 lb	8935-01-E19-5599
30. Soup, chicken with rice fzn 4 lb	8935-01-E19-5601
31. Soup, cream of chicken fzn 4 lb	8935-01-E19-5600
32. Soup, split pea with ham fzn 4 lb	8935-01-E19-5602
33. Soup, vegetable with beef fzn 4 lb	8935-01-E19-5603
34. Soup, fish chowder fzn 4 lb	8935-01-E19-5604
35. Soup, navy bean fzn 4 lb	8935-01-E19-5605
36. Soup, clam chwdr, manhat fzn 4 lb	8935-01-E19-5901
Items 17 through 36 come to you frozen in a bag. You place the entire bag in boiling water, heat and serve. The quality of these soups is excellent. The variety given above will add greatly to your current cycle menu and save you a tremendous amount of preparation time. It is highly recommended to utilize these and compare them to your traditional condensed soups. The customer satisfaction will be a positive one.	

Subsistence



Corner

Kosher Meals, Ready to Eat (MREs)

As requested by several afloat commands, FISC PH has acquired a limited number of kosher MREs for stock. Order using NSN 8970-01-424-1996. Unit of issue is BX, with 12 MREs per box (6 meat and 6 vegetable).

Attention Storekeepers

Check out the **SK Professional Development Guide** at www.geocities.com/storekeepersrus/.

This web-based program was developed as an effective tool for storekeepers to improve themselves professionally at no cost to commands or individuals. It contains daily lesson plans, study topics, questions and answers, links to supply publications and more!



Reduce Your Wait Time with Bearer Walk-Throughs on the Web!

In an effort to enhance customer service, FISC PH developed a time saving feature which allows customers to submit a walk-through requisition via the FISC PH web site. Instead of expending valuable work hours hand carrying a high priority requisition, customers can use our web site to submit walk-throughs and pick up material in one hour, significantly reducing wait time at the FISC.

Here's how it all works:



- 1) First of all, you must establish an account through the FISC PH web site address at www.cic.pearl.fisc.navy.mil.
- 2) Second, you must have bearer walk-through input capability. Once your account has been established and you have appropriate access, go into the web site and click on *supply processing*.
- 3) You will be required to enter your account logon and password.
- 4) Click on *requisition processing*, then *bearer requisition input*.
- 5) Enter the full NSN and click on *query*. A stock check will be performed and if the item is available at FISC PH, you will be allowed to proceed.
- 6) Fill in the 80 card column (cc) MILSTRIP data. If the mandatory fields are not filled in, it will not process. When finished entering the MILSTRIP data, click on *submit*.
- 7) If customers desire, they can call Customer Service at 473-1310 to verify the requisition was transmitted. A follow up call is recommended before coming to FISC for pickup. Same day pickup is required.

Commanding Officers, Officers in Charge, or Supply Officers must designate authorized personnel to process walk-throughs via the FISC web site. Please forward nominee names and their FISC web site account information via e-mail or phone to the Requisition Services Supervisor, Ms. Elsie Bernabe at 473-1310 or Elsie_D_Bernabe@pearl.fisc.navy.mil or afloat commands may contact their Logistics Support Representative (LSR). Compromised passwords are subject to deletion.

Bearer walk-throughs are intended for emergent requirements and should not be used for routine stock replenishment. Consumable 9Q cog items are not authorized for web site walk-throughs. All walk-through requisitions for repairs, not repairables, must contain a work stoppage project code. Gases and cylinders require turn-in prior to walk-through and will not be processed via the web site. If you or your personnel would like a training session on the FISC web site, please contact Mr. Joseph Rayray at 473-1310 or Joseph_G_Rayray@pearl.fisc.navy.mil.



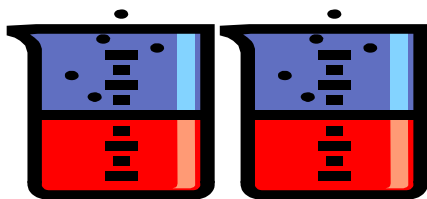
FISC Pearl Harbor Customer Service Support Conference

The next Customer Service Support Conference will be held Thursday, 17 May 2001 at 1300 in the FISC MIC conference room, 2nd deck of bldg. 475. All ashore and afloat commands are encouraged to send a representative.

For more information or to submit a topic that you would like to discuss, please contact LCDR Sykes, Customer Service Officer at 473-2077 or via e-mail at: keith_e_sykes@pearl.fisc.navy.mil

Fuel Testing

Ships providing JP-5 samples must submit **two (2) 1-quart samples** to the FISC PH Fuel Laboratory in order for complete testing to be accomplished. One quart is required for fuel quality testing and the other quart is required to test the quantity and quality of additives in the fuel. If you have questions, contact the FISC Fuel Laboratory at 473-4702.



Reminder for Afloat SUPPOs

Each homeported ship and submarine has a box in the FISC PH Customer Service Lobby, first floor of building 475. The boxes are located in rotating stands under the lobby television.

You'll find returned SPV diskettes and general information distributed by FISC and other commands in these boxes.



These materials are not time sensitive, so a member of your crew can pick up the contents of your box when dropping off an SPV order or picking up a walk-through requisition.

Captain Edward F. Ney Memorial Awards for Pearl Harbor Commands

Acting Secretary of the Navy Robert B. Pirie, Jr. recently announced the 2001 winners of the Navy Captain Edward F. Ney Memorial Awards for outstanding food service. The Ney wards were established in 1958 by the Navy and the International Food Service Executives Association (IFSEA) to improve and recognized quality food service in the Navy. IFSEA is a food service industry trade association whose members include executive chefs, operators, dieticians, consultants, managers, and owners of catering firms, restaurants, hotels, and clubs.

The Ney awards recognize overall food service excellence by evaluating key areas in customer service, restaurantship, cleanliness, and management. An independent team that reviewed food preparation, management, administration, equipment safety, sanitation, plastic waste, and disposal evaluated each category.

Congratulations to our Pearl Harbor winners in the following categories!

USS CHOSIN (CG 65)
Medium Afloat
First Place

USS ASHVILLE (SSN 758)
Submarine
Runner Up

Naval Magazine, Pearl Harbor, Hawaii
Ashore General Mess
Five-Star Award



Introducing...

FISC Pearl Harbor's New Customer Service Personnel



SK1 Leonilo Fabro reported from Defense Distribution Depot Yokosuka, Japan and is our new Fleet Services Representative.

SKCM (SW) Antonio Chico reported from the USS Pearl Harbor (LSD 52) homeported in San Diego, CA and assumed the duties as the Fleet Services Supervisor and Command Master Chief for FISC PH.

LCDR Keith Sykes reported from the Naval Postgraduate School in Monterey, CA and is the new Director of Customer Service.

Aloha and welcome aboard to all three!



Fleet and Industrial Supply Center Pearl Harbor



CAPT Chris Knaggs Commanding Officer 473-0961	CDR Dave Pry Inventory Control Dept. 473-0430	LT John Friedman SUBLOGSUPPCEN/PMO 473-8479	Sharon Nakamura JPPSO 473-4487
CDR Rusty Hathcock Executive Officer 473-0962	Stan Sousa Hazardous Material 473-1505	CDR (Sel) Mark Henry Contracting Dept. 473-0705	CDR John Camuso Shipyard Support Dept. 474-2193
LCDR Oswaldo Guevara Command Support 473-4627	LCDR Keith Sykes Customer Service/FLASH Editor 473-2077	Marguerite Mattson Small Purchase Division 473-7501	LCDR Joe Neuheisel Shipyard/FMA Supply Spt. 471-7254
Mona Yamada Executive Director 473-7672	SKCM(SW) Antonio Chico Fleet Services/ Senior Enlisted Advisor 473-7533	LCDR Marilou Potenza Terminals Dept. 473-2034	LCDR John Santo Salvo Fuel Dept. 473-0001
SHC (SW) Claude Crawford SPV Supervisor 473-7511	LCDR Chris Atkins NAVSUBSUPCOM 473-0260	Shailesh Mehta Comptroller 473-0746	LTJG Jennifer Tetatzin Staff Civil Engineer 473-0659

The FLASH is produced quarterly by the Fleet and Industrial Supply Center, Pearl Harbor, 1942 Gaffney St., Suite 100, Pearl Harbor, Hawaii 96860-4549. For more information, please contact LCDR Keith Sykes, FLASH Editor-in-Chief, at 473-2077.

FISC PEARL HARBOR PARTNERS

PHNSY SUPPLY SUPPORT

Support Dept Dir	474-2193
Cust Support Div Dir	474-2190
Customer Support Br	474-0407
Technical Support Br	471-7190
Expedi/Reqn Cont Br	471-3392
Supply Tech	474-2190

FMA (IMF) SUPPLY SUPPORT

Supply Officer	473-2193
Department LCPO	473-3082
Supply Admin	471-1044
Customer Service	471-5713
Procurement Director	471-5067
Duty Supply Beeper	299-7587

ATG MIDPAC

Supply Officer	472-8881 ext. 344
LCPO	472-8881 ext. 346
LPO	472-8881 ext. 349
Supply Clerk	472-8881 ext. 345



NCTAMS EASTPAC

Requisition Services	653-5288
Warehouse	653-8330

SUBLOGSUPCEN DET HI

Customer Service	473-5436
------------------	----------

COMNAV Marianas GUAM

Cust Service Officer	339-7404
Asst Cust Service Officer	339-7608
Fleet Supervisor	339-6214
Material & Storage Officer	339-7165

KANEOHE MARINE CORPS BASE, HI

Supply Officer	257-2404
Supply Services Dir	257-3531
LCPO	257-3531
LPO	257-3531
Customer Svc. Sup	257-3544
Supply Clerk	257-0057
Supply Clerk	257-0057
Supply Tech	257-0057

NAVMAG LUALUALEI

Supply Officer	668-3348
Supply Sup Div Officer	668-3511
Supply Support	668-3175/76

NAVSUBTRACENPAC

Supply Department Dir	473-0376
Supply Div Officer	473-0376
Fiscal Div Officer	473-5192